



LIDDY'S SOLICITORS

COVID-19 Update – Clinical Negligence and Personal Injury claims

Currently, the most significant effect of the pandemic on terms of claims involving injury is the impact on accessing medical records. Normally, we expect to receive records within 28 days of a request being made. However, many Trusts are having to cope with staff absences or remote working and are concerned for the safety of their staff and the contractors who would have to scan or copy the records we need to progress our enquiries.

Many Trusts are saying they will be prioritising clinically urgent requests and will not be able to respond to request for access in the usual time frame and are anticipating extended delays. Whilst we support the Trust's efforts to protect their staff and focus on their patient's needs, we are aware many clients will be worried about the effect this will have on their claim.

We are in contact with both the NHS and a number of insurers to ensure that the current difficulty does not affect the claims we are pursuing. We have signed up to an industry wide protocol to ensure our client's interests are protected. Where necessary we are agreeing extensions to directions timetables and limitation. We are continuing to monitor each case and would like to reassure our clients that the situation is well in hand.

However, if you do have concerns our team of experts are still available for you to contact and will hopefully be able to provide you with some reassurance.